

# Events in 2016

Q4

## Client satisfaction survey and brand survey finalised



Our first group-wide client satisfaction survey collected valuable information for developing our operations, strategy work and understanding customer retention. At the same time, we implemented a brand survey which will form the basis for developing the Caverion brand.

## Changes in Caverion Corporation's Board of Directors



**Ari Lehtoranta** resigned from the Board of Directors of Caverion Corporation and from the position of Chairman of the Human Resources Committee as of 15 November, 2016. **Michael Rosenlew**, Vice Chairman of the Board of Directors, will chair the Board of Directors until the closing of the next Annual General Meeting.

## Ari Lehtoranta appointed as President and CEO



The Board of Directors of Caverion Corporation appointed **Ari Lehtoranta** as the new President and CEO of Caverion Corporation. He assumed the new position on January 1, 2017. Lehtoranta was a member of the Board of Caverion Corporation since 2013, and the Chairman of the Board since 2015.

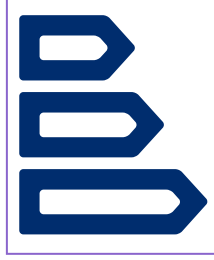
Q3

## Hack the Office event in Helsinki, Finland



The first Hack the Office event in the Nordic property sector took place in November in Finland, bringing together the developer community. The most innovative ideas from the hackathon were announced at Slush 2016.

## Restructuring of operations continued



The total amount of jobs impacted by the restructuring actions was 1,060. The positive impacts of the restructuring actions are expected to be visible in 2017.

Q2

## Changes in Caverion's Group Management Board



**Klas Tocklin** was appointed as Executive Vice President, Division Sweden and a member of the Group Management Board of Caverion Corporation as of August 10, 2016. **Martti Ala-Härkönen** was appointed as CFO of Caverion and a member of the Group Management Board of Caverion Corporation as of September 19, 2016.

### Golden Helmet Awards



Two teams and two individuals at Caverion were awarded with the Golden Helmet Award for doing extraordinarily excellent work in strategy execution.

### Restructuring actions launched



The business review resulted in restructuring actions, with the main focus on divisions Sweden and Denmark-Norway and also on Group Services.

### Caverion acquired Sähkötaso Esitystekniikka Oy



Caverion purchased a Finnish company, Sähkötaso Esitystekniikka Oy. The transaction complements Caverion's offering in the area of Information and Communication Services. Sähkötaso Esitystekniikka Oy is the leading provider of AV solutions in Finland.

### One of the largest deals signed



Caverion signed a Managed Life Cycle project contract for a new office building at Kalvebod Brygge in Copenhagen, Denmark. The value of the project is more than EUR 80 million and it is one of the largest orders Caverion has ever received. Photo: Arkitema Architects K\_S

### 1200 trainees and apprenticeships at Caverion



Caverion offered on-the-job learning opportunities for 1,200 trainees and apprentices. We also participated actively in the development of education programmes related to our field of expertise.

### Fredrik Strand discontinued as President and CEO of Caverion



Caverion Corporation's Interim President and CEO was **Sakari Toikkanen** (Senior Vice President, Strategy and M&A) for the period May 17, 2016–December 31, 2016.

Q1

### Annual General Meeting



The Annual General Meeting of Caverion Corporation was held on March 21, 2016 in Helsinki, Finland. 487 shareholders were present at the meeting, either in person or represented by proxy.

### Changes in Caverion's external reporting as of Jan 1, 2016



The old business areas ("Service and Maintenance" and "Projects") were replaced by three new business areas: Technical Installation and Maintenance, Large Projects, and Managed Services. The geographical breakdown is reported by divisions.

### Caverion Space Saga



Caverion's first common marketing campaign, Caverion Space Saga, reached almost one million views during 2016. The campaign will continue in 2017. [www.caverion.com/Csaga](http://www.caverion.com/Csaga)

### Caverion acquired Arneg Kühlmöbel



Caverion purchased an Austrian company, Arneg Kühlmöbel, which is one of the leading suppliers of cooling technology in Austria.

### Code of Conduct training



Our first common training concentrated on Code of Conduct issues. From 2016 onwards, all employees are required to complete the Code of Conduct training annually.